2018
IMPACT REPORT

FURTHER, FASTER, TOGETHER

Uniting a global community of changemakers

MERCY CORPS

Dear friend of Mercy Corps,

This year has seen a rise in humanitarian need to almost unprecedented levels across many of the countries where we work. Ongoing war in Yemen has left families struggling to survive, natural disasters and climatic events are increasing the vulnerability of communities in much of Africa, and complex long-term crises in Syria, the Democratic Republic of Congo and Afghanistan mean that our work is more needed than ever.

Despite these challenging times, our 5,500 team members continue to leverage the power of innovative partnerships and technology, and are working harder than ever to address the root causes of these humanitarian crises and bring opportunities to those living in the most difficult of contexts.

This year, with your support, we helped to improve the lives of almost 28 million people. Thank you for choosing to show up, speak up and stand up for those determined to build a better future.

Thank you for making a better world possible.

Simon O'Connell, Executive Director, Mercy Corps

Your support is helping families feed their children when food is scarce, find safety after escaping violence, adapt to the effects of climate change and build a brighter future.

Read on to meet a few of the people whose lives are being transformed by the generosity of compassionate humanitarians like you.

Learn more about what you're making possible:
mercycorps.org.uk/2018ImpactReport

Thanks to your support, in 2018, we:

- Reached nearly **28 million people** in more than **40 countries**
- Connected more than 1.1 million people to cash during emergencies, **infusing more than £24 million into local economies**
- Helped more than **7.6 million women, children and young people** under age 25

COVER: In Democratic Republic of Congo, Imani (left) and her daughter, Desanges, participate in a Mercy Corps safe space that empowers girls to raise their voice.
ABOVE: Noella gets clean water from a Mercy Corps pump and promotes health and hygiene in her community in Democratic Republic of Congo.

IMPACT

FORGING LIFELINES FOR COMMUNITIES IN CRISIS

The most challenging crises *spring from multiple causes. Conflict. Poverty. Extreme climate. No single organisation can solve the problem. Progress requires a concerted effort—individuals, organisations and communities working together toward a shared goal.*

In Yemen, ongoing conflict, political volatility and economic instability have displaced 3 million people over the past four years, leaving:

- **17.8 million** people without reliable access to food
- **16 million** people without safe water
- **16.4 million** without adequate health care

The country is on the brink of famine, in the midst of the worst cholera outbreak in recorded history, with an economy on the edge of collapse. Thanks to your support, Mercy Corps is there, partnering with peer organisations and local community members to help people survive the crisis.

Clean water and sanitation

Last year, we connected more than 550,000 people to clean water and rehabilitated water and sanitation facilities to benefit 630,000.

Nutritious food for vulnerable families

We're providing vouchers to help families buy nutritious meals as food prices soar; this includes help for 280,000 people living in hard-to-reach areas.

Abdullah comforts his daughter, Nehan, in a cholera isolation unit in Yemen. With your support, we're working to help families like theirs survive the humanitarian crisis in Yemen in as many ways as we can. For example, we're connecting health clinics like Nehan's to clean water and distributing emergency cash for urgent supplies and food.

Cash to meet basic needs

Entikhab and her family, including four children, fled fighting and took shelter in an abandoned school. She uses emergency cash from Mercy Corps to buy gas for heat and cooking. We've distributed emergency cash to help more than 82,000 people meet their urgent needs during the crisis.

Support for mothers and children

We're coordinating a peer-to-peer household hygiene programme to help new mothers, pregnant women and families with young children take steps to prevent malnourishment and illness.

Fuel for a stronger local economy

We're working closely with small farmers, entrepreneurs, traders, retailers and others to build productive businesses, improve domestic food production and help the local economy recover.

Income to rebuild livelihoods

As a day labourer, Wassim struggled to find enough work to feed his four children. After Mercy Corps hired him to help build an irrigation channel, he used his earnings to buy livestock and start a vegetable stand, earning a regular income and providing food to his community. Our cash-for-work projects help people earn urgently needed income as they help rehabilitate water systems, bridges and local infrastructure damaged by war.

When the world needs us, we're there.

DEMOCRATIC REPUBLIC OF CONGO
As DRC battles its 10th and worst-ever Ebola outbreak, Mercy Corps is working to help stop the disease from spreading by delivering water and sanitation support, distributing hygiene kits, setting up hand-washing stations, and providing health and hygiene education.

INDONESIA
After a 7.4 magnitude earthquake and two major tsunamis hit Indonesia, tens of thousands of survivors were forced from their homes and in desperate need of food, water and basic health care. Mercy Corps responded immediately, sending teams to assess the damage and connect people with supplies to meet urgent needs.

PUERTO RICO
We delivered £230,000 in emergency cash after Hurricane Maria and are now helping people recover and rebuild stronger.

VENEZUELA/COLOMBIA
We've helped thousands of Venezuelans fleeing extreme poverty get urgently needed food and medicine at the Colombian border.

SYRIA
In response to the Syria refugee crisis, Mercy Corps has helped more than 2.6 million people inside Syria and in Jordan and Lebanon meet their urgent needs with cash, food, information and temporary shelter.

EMPOWERING LOCAL CHANGEMAKERS

Mercy Corps' global community *of humanitarians stretches across beliefs and borders. It includes donors like you, team members, corporate partners, peer organisations, governments and, most importantly, the people in the communities we serve. To spark real and lasting change, we offer training and resources to help people become their own agents of change. We invest in the power of individuals to improve their own lives and contribute to a brighter future for their communities.*

SPEAKING UP AND STANDING UP

Editar, a survivor of sexual assault, helps women organise for their own rights and combat gender-based violence in Kenya. She says training from Mercy Corps has given her the confidence to stand up for herself and others. Now she's considering a run for Parliament in 2022. "Women need to come out, women need to speak, and women, we are going to be powerful," she says.

HELPING FELLOW FARMERS ADAPT TO CLIMATE CHANGE

Sulaiman grew up in a rice-farming family in Indonesia and worked in the fields from planting through harvest season. Now he's a Mercy Corps field assistant in Lombok, helping farmers learn new techniques to increase yields and adapt to rising temperatures and extended droughts. "The thing that makes me happiest is seeing when farmers are successful," he says.

FINDING A VOICE FAR FROM HOME

After fleeing violence in Syria for safety in Lebanon, **Farat** was left to raise her three daughters alone and rebuild their lives in a new home. Through a Mercy Corps cash-for-work programme, she received leadership training that she says helped build her confidence. "The work was great," she says. "There was no discrimination and everyone was treated equally."

INNOVATION

UNLOCKING NEW POSSIBILITIES FOR A BETTER WORLD

As technology transforms *every aspect of modern life, millions of people are still struggling to meet basic needs and build secure lives for their families. With your support, we're harnessing the enormous potential of technology and collaborating with public and private organisations to pioneer new solutions in struggling communities. Together, we're helping people adapt to climate change, overcome economic hardship, survive through conflict and change their lives for the better.*

Designing a platform to help refugees find their way

With your support, we developed an app, Khabrona.Info, to help Syrians fleeing to Jordan communicate with loved ones, access information about documentation requirements and begin to rebuild their lives. It's part of our global Signpost partnership with the International Rescue Committee, a collaboration that has reached more than 1 million people to date.

Responding to hate speech through innovation and technology

We hosted the Hate Speech Hackathon, a three-day event that convened some of Nigeria's most creative thinkers for an exciting challenge: to develop an innovative project that addresses the country's problem of hate speech. The winners created an app called 'Speech Track' - using machine learning it creates a puzzle game that educates Nigerians about the dangers of online hate speech.

Connecting more people to critical resources with digital IDs

As the global economy advances, millions of people in vulnerable communities are being left behind. We're partnering with other humanitarian aid organisations to develop a global digital ID infrastructure. Digital IDs will help more people around the world open bank accounts, find employment, enrol their children in school and access medical services.

Extending Wi-Fi access to disconnected communities

As part of a five-year partnership with Cisco, we're installing Wi-Fi hotspots to help refugees, migrants and those affected by natural disaster stay connected. To date, we've installed hotspots in Greece, the Balkans, Italy and Puerto Rico.

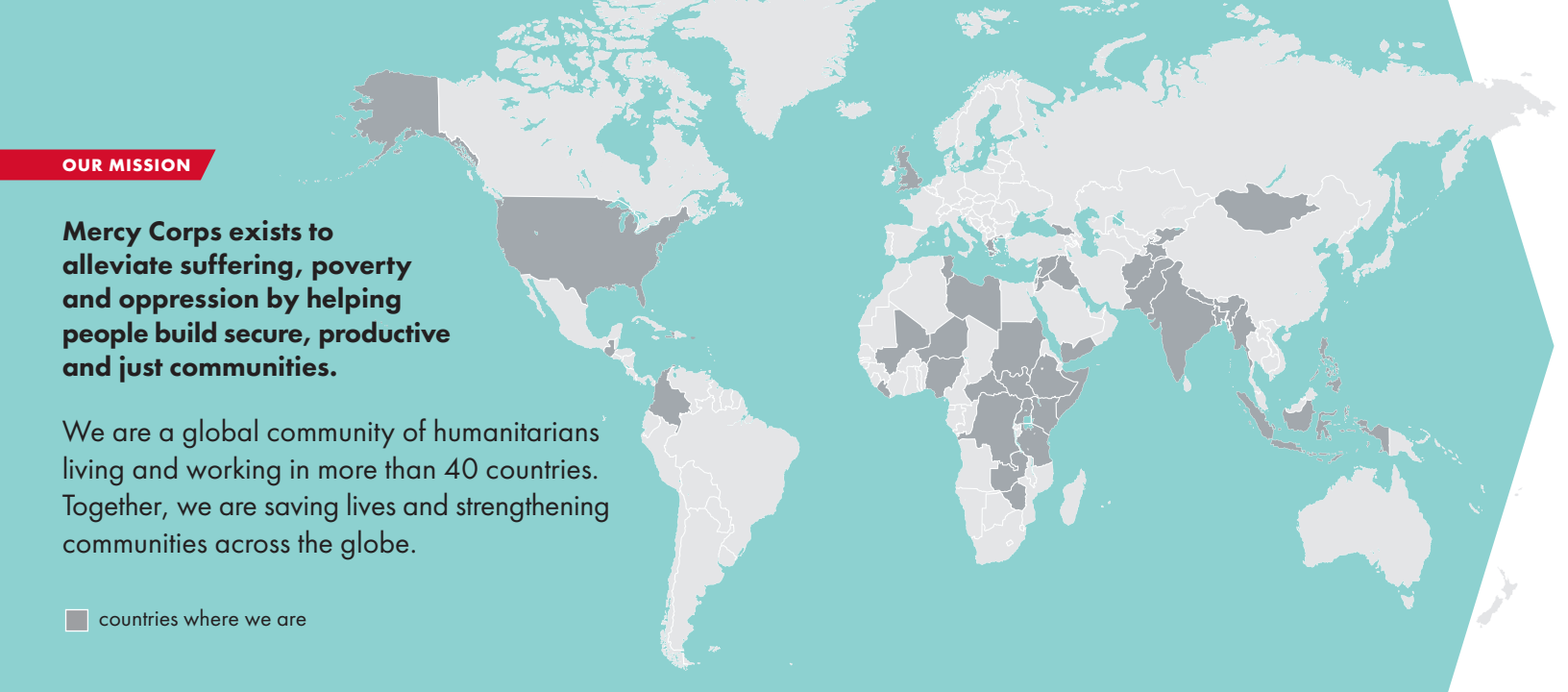
Tracking scarce water sources from space

In Niger, drought threatens the lives of millions of subsistence farmers who rely on unpredictable rain patterns. We're partnering with SERVIR, a joint venture between NASA and USAID, to monitor groundwater in Niger from satellites hundreds of miles above Earth. The data informs policy and resource management decisions and helps connect people with clean water throughout the year.

OUR MISSION

Mercy Corps exists to alleviate suffering, poverty and oppression by helping people build secure, productive and just communities.

We are a global community of humanitarians living and working in more than 40 countries. Together, we are saving lives and strengthening communities across the globe.



2018 FINANCIAL STATEMENT SUMMARY You can find our complete financial statement at mercycorps.org.uk/financials.

Audited Global Financial Summary

Mercy Corps Consolidated Operations: Condensed Summary of Support, Revenue and Expenses (in thousands of U.S. dollars) for the year ending June 30, 2018.

	UNRESTRICTED	TEMPORARILY RESTRICTED	TOTAL
Support and Revenue			
Public Support and Revenue	283,703	—	283,703
Private Support and Multilateral Revenue	151,329	10,232	161,561
Other Revenue	26,508	—	26,508
Released From Restriction	11,339	(11,339)	—
Total Support and Revenue	**472,879**	**(1,107)**	**471,772**
EXPENDITURES—Program Services			
Humanitarian Assistance—Relief	102,448	—	102,448
Humanitarian Assistance—Recovery	55,090	—	55,090
Livelihood/Economic Development	139,655	—	139,655
Civil Society	68,960	—	68,960
Health	35,356	—	35,356
Subtotal: Program Services	**401,509**	**—**	**401,509**
EXPENDITURES—Support Services			
General and Administration	50,393	—	50,393
Resource Development	18,929	—	18,929
Subtotal: Support Services	**69,322**	**—**	**69,322**
Total Operating Expenditures	**470,831**	**—**	**470,831**

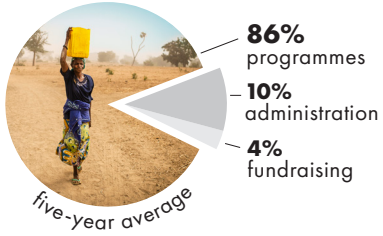
	UNRESTRICTED	TEMPORARILY RESTRICTED	TOTAL
Change in Net Assets From Operations	**2,048**	**(1,107)**	**941**
Net Nonoperating Gain	**543**	**—**	**543**
Change in Net Assets	**2,591**	**(1,107)**	**1,484**
Net Assets at Beginning of Year	**88,660**	**17,195**	**105,855**
Net Assets at End of Year	**91,251**	**16,088**	**107,339**

Condensed Statement of Financial Position

Total Assets	**347,384**
Total Liabilities	**240,045**
Net Assets	
Unrestricted	91,251
Temporarily Restricted	16,088
Total Net Assets	**107,339**
Total Liabilities and Net Assets	**347,384**

Using your gifts wisely

Mercy Corps is efficient and accountable.
Over the past five years, we have used 86 percent of our resources for programmes that help people in need around the world.



BETTER BUSINESS BUREAU
Mercy Corps meets all 20 standards of the Better Business Bureau Wise Giving Alliance for charity accountability.

CHARITYWATCH
Mercy Corps is a "Top-Rated" charity and recipient of an "A" rating.

CHARITY NAVIGATOR
Charity Navigator gives Mercy Corps four stars, its highest rating, for transparency and accountability.

GUIDESTAR
Mercy Corps was recognised for its transparency with a Gold Seal on our GuideStar Nonprofit Profile.

Board of Directors

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Allen Grossman, *Co-chair*
Nick Blazquez, *Chair, Mercy Corps Europe*
Neal Keny-Guyer, *Chief Executive Officer*

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Powered by the belief that a better world is possible, Mercy Corps partners to put bold solutions into action—helping people triumph over adversity and build stronger communities from within.

More ways to get involved

BECOME A CHAMPION OF CHANGE
Establish a monthly gift to help spark lasting change.
mercycorps.org.uk/champion

INSPIRE YOUR COMMUNITY
Lead your own fundraising campaign, or host an event to help transform lives around the world.
mercycorps.org.uk/fundraise-change

SPEAK UP
Sign a petition and let your government representatives know that you believe in a better world for all.
mercycorps.org.uk/advocacy-europe

YOU CAN HELP SAVE AND TRANSFORM LIVES

Support our work and help families in need—like Muhammad and his son. Call us at **+44 (0)131 662 2377** or visit **mercycorps.org.uk** to make a gift or learn about including Mercy Corps in your will.

MERCY CORPS

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